# A Family Council:

- Is an organized self-led self-governed democratic group composed of families and friends of the residents.
- Shares thoughts and feelings with other family members who are in the same situation in a confidential setting, and provides ongoing mutual support and encouragement.
- Provides a place for learning about health issues concerning residents (e.g. dementia) and learning about the residents' Bill of Rights.
- Provides an opportunity to become familiar with the Home's operations, policies and rules.

- Acts as a catalyst for positive changes in residents' daily lives, families' experiences and in the Home in general.
- Benefits residents who are physically or mentally unable to voice their needs and concern, as well as those without family.
- Ultimately improves residents' quality of life and supports families of residents.



# Country Village Woodslee Family Council



Country Village 440 County Road, RR #2 Woodslee, ON NOR 1V0

Tel: 519-839-4812 Fax: 519-839-4813

Website: country-village.ca



## **About Us**

Our Family Council is a group of family members and friends of residents currently living at Country Village Woodslee.

Established in the summer of 2016, we are always looking for new members.

### Benefits

A Family Council takes an active role to identify and address issues that impact residents' quality of life and care. It provides residents and family members with ongoing support and encouragement in coping with new or difficult situations and offers a place for sharing experiences, learning, and information.

We care about your family.

### What we do

We advocate on behalf of residents and their families and communicate with Management to bring about positive changes and improvement to optimize the care and health of the resident. All information is kept strictly confidential.

### Mission Statement

Our mission is to lead and support family and friends in improving the quality of life in long term care.

# Meetings

The date and time for our meetings is posted on the Family Council Board in the hallway to the Willows Lounge

### Contact Us

Carole Manor Family Council Volunteer Chair 519 564-0334

Cisco Maden Member 519 551-6249

Family Councils are included in the Long-Term Care (LTC) Act sections 59-68 in Ontario. www.fco.ngo

The LTC Act recognizes the important contributions Family Councils make to long term care homes and the long term care sector in general.

You CAN make a difference and your voice CAN be heard.